

# **RIVERSHORE**

Estates & Golf Links  
A DIVISION OF STRATA CORP K-353

330 RIVERSHORE DRIVE  
KAMLOOPS, B. C.  
V2H 1S1

ADMINISTRATION.....250-573-4211

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WEB SITE.....[www.rivershoregolflinks.com](http://www.rivershoregolflinks.com)

FACEBOOK.....[www.facebook.com/Rivershore](http://www.facebook.com/Rivershore)

This Member's Club Roster/Calendar is private and confidential information for the sole use of Rivershore Golf Links and its Members.

## Rivershore – “I Care”

We have a lot to be proud of at Rivershore. We are able to play one of the best golf course layouts in Western Canada, always maintained in excellent condition. In order to maintain this excellence, we need to abide by proper golf etiquette and the policies adopted by our golf club. While management and staff have been given the ultimate responsibility for application of these, we as members can certainly help.

One way that we can help is to adopt an “**I Care about Rivershore**” attitude and approach. The **first** and simplest step is a personal commitment to adhere to recognized golf etiquette and to the club rules and policies that have been put in place. The **second** step is to politely remind and help other members to also follow these club rules and golf etiquette.

1. Filling divot holes with sand, even if not made by you, and encouraging others to do the same.
2. Repairing ball marks on the green, your ball marks and all others, and encouraging others to do the same.
3. Raking sand traps, including footsteps made by inconsiderate others, and encouraging others to do the same.
4. Keeping power carts on paved paths where available, and encouraging others to do the same.
5. Keeping pull carts off tees, and not taking them between greens and bunkers, and encouraging others to do the same.
6. Maintaining the pace of play on the course, and encouraging others to do the same.
7. Keeping practice and lessons at the practice facilities, and encouraging others to do the same.
8. Picking up garbage and litter, and encouraging others to do the same.
9. Treating the golf course with respect and leaving it better than you found it, and encouraging others to do the same.

If we all adopt an “**I Care**” attitude and follow through with it, everyone will reap the benefits. Of course, the opposite is “**I Don’t Care**”, and the choice will be evident by our actions!

# **RIVERSHORE GOLF LINKS**

## **RIVERSHORE GOLF LINKS**

Rivershore Golf Links is a division of Strata Corp. K353 hereinafter referred to as “the Club”.

## **MANAGEMENT**

Management means the owners of Rivershore Golf Links, Strata Corporation K353, its General Manager and staff appointed and hired to operate all the facilities of the Club.

## **FEES AND CHARGES**

The fees and charges in effect, at any given time, are contained in a fee schedule that is available for review.

## **MEMBERSHIP CATEGORIES**

This is a brief description only. For additional information and detail on membership categories and privileges, please contact the General Manager.

### **INDIVIDUAL MEMBERSHIP**

A person becomes a ‘MEMBER’ upon payment, starting payment, or being credited for payment of the appropriate initiation (entrance) fee.

A MEMBER must pay either annual dues or an annual maintenance fee (Leave of Absence Fee) to retain their initiation in good standing.

All Juniors will receive a 10% discount on applicable initiation fees for each year they have paid annual dues, up to a maximum of 50%.

### **RESTRICTED**

Allows Member to play golf Monday to Friday. If they choose to golf on Saturday, Sunday they must pay an additional \$20 per round.

### **LIMITED**

Allows Member to play golf any day of the week after 1:00 pm. If they choose to golf any day of week prior to 1:00 pm they must pay an additional \$20.00 per round.

### **INTERMEDIATES**

Will be credited \$100 for each year as Intermediate towards single or family initiation fee upon joining Rivershore as an adult member.

## **CORPORATE BUSINESS MEMBERSHIP**

Upon payment of the applicable corporate initiation fee, there are two categories available:

**Corporate Single** – the corporation nominates an individual for the duration of the current season. Annual dues for that individual must be paid.

**Corporate Transfer** – the corporation purchases a transfer membership on an annual basis. The daily player is at the corporation's discretion. Several restrictions apply to this category.

## **ANNUAL DUES**

Annual dues apply from January 1<sup>st</sup> to December 31<sup>st</sup> of each year.

If a Leave of Absence, for medical or other reasons, is required, a written application stating reasons, must be made to the General Manager for approval. Members who receive approval for Leave of Absence will be considered as "Inactive" and will have limited privileges.

Each "Active" member is required to pay the annual Golf Association (British Columbia Golf, Golf Canada) Membership dues.

## **REFUNDS**

Any request for a refund of all or any portion of annual dues must be made in writing to the General Manager outlining reasons for consideration.

*No refunds will be considered for periods of less than two months, or after August 31<sup>st</sup>.*

## **NUMBER OF MEMBERS**

The Club will work towards securing a base of active memberships on an annual basis. The Club will be considered full at that level.

## **CLUB RULES AND REGULATIONS**

It is the intent of the General Manager to limit these rules and regulations to the minimum that are required in order to ensure enjoyment of the facilities by the Members and their guests.

The obligation of enforcing these rules lies primarily in the hands of the staff whose principal responsibility is to ensure Members receive the courtesies and services to which they are entitled.

It is the duty of the membership to know its rules and regulations and to cooperate with the management and staff in the enforcement of such rules and regulations. In addition, Members are responsible for informing their guest(s) of the Club rules and regulations, particularly with respect to the dress code and pace of play policies on the course.

# **GENERAL RULES AND REGULATIONS**

## **1. BEHAVIOUR**

The Members and guests of the Club will exhibit good moral, ethical and financial character and will at all times comply with the highest standards of conduct. At no time will a Member or guest of a Member offend, embarrass, or harass a fellow Member, guest or employee of the Club.

## **2. CONDUCT**

Any Member whose conduct or the conduct of his family or guests is deemed to be improper or likely to endanger the welfare, safety, harmony or good reputation of the Club may be reprimanded, fined, suspended or expelled from the Club.

Complaints with respect to such conduct shall be made and ruled upon in accordance with #4 below, provided that where the nature of the complaint appears to call for prompt action, the General Manager may impose an interim full or partial suspension of the Club privileges of the Member.

## **3. COMMENTS and/or COMPLAINTS**

Any comments or suggestions for improvement of the Club's facilities or services should be made in writing to the General Manager.

Any complaints relating to the Club's staff must be made in writing to the General Manager within forty-eight hours of the occurrence.

Written comments, suggestions or complaints will be promptly answered in writing by the General Manager.

A Member must not reprimand or discipline any employee or agent of the Club.

## **4. FELLOW MEMBER COMPLAINTS**

Any complaints against fellow Members must be made promptly, in writing, to the General Manager and include a concise statement of the relevant facts. A copy of this must immediately be provided to the Member whom the complaint is against. The Member is then entitled to respond, in writing or in person, to the General Manager. The General Manager will notify the concerned parties, in writing, of the outcome.

## **5. DISCIPLINARY DECISIONS**

All disciplinary decisions dealing with Member suspensions and/or expulsions will be directed, in writing, to the Member.

## **6. APPEAL**

Members have the right of appeal provided such appeal is forwarded in writing to the General Manager, within 30 days of the disciplinary decision. The appeal must set out the grounds for appeal.

Any review of the appeal, which may include a hearing, will be conducted within 30 days of receipt of the letter of appeal. An independent committee appointed by the General Manager will hear the appeal.

## **7. CHANGE OF ADDRESS**

Each Member is responsible for registering, in writing, their mailing address and email address with the Administration Office.

## **8. INDIVIDUAL MEMBER ACCOUNTS**

### **a. Annual Dues:**

Members must be up-to-date on payment of annual dues at all times.

Members in arrears may have their golf privileges suspended.

### **b. Charge Accounts:**

Charge accounts are available for use at all Club venues. You must apply for your account (specific conditions apply) to be set up at the Administration Office.

## **9. CANCELLATIONS**

Members must pay for Club functions (Social & Golf) when registering for the event.

Members failing to provide a minimum of 48 hours notice of cancellation for club functions will not be issued a refund without extenuating circumstances.

## **10. HOURS OF OPERATION:**

Hours of operation will be prominently posted.

## **11. LIQUOR**

The Club's licensed hours are 11:00 A.M. - 1:00 A.M. Monday to Saturday & 11:00 A.M to 12:00 midnight Sunday. The Club's staff has been instructed to enforce these hours and other regulations involving the consumption of intoxicants. Liquor may not be brought onto or taken off Rivershore Golf Links without prior arrangement and/or permits. No one under the age of 19 may be served alcoholic beverages. Our staff has been instructed to withhold bar service to persons who in their judgment appears intoxicated. This is done for the protection of the Club, Members and guests.

## **12. JUNIORS AND CHILDREN**

Parents/Guardians are responsible for the conduct of their children at all times.

## **13. CLUB PROPERTY**

The cost of replacing any property of the Club broken or damaged by a Member, a guest of a Member, or any member of a Member's family will be billed to the Member. Removal of property or furniture belonging to the Club must have the permission of the General Manager.

#### **14. CONCESSIONS**

Entertainment, music, food or beverage for resale or promotion must not be brought onto the Club's property without the approval of the General Manager.

#### **15. NOTICES**

All subscriptions, notices or petitions, whether concerning or not concerning Club affairs, must be approved, by the General Manager, before being distributed, solicited or posted in the clubhouse or on the Club's premises. The General Manager must approve removal of Club notices.

Captains are responsible for posting and removing information relating to their section's activities and tournament notices.

#### **16. OPERATION OF POWER CARTS / PULL CARTS**

Strata Corporation K353 shareholders may utilize their own power carts in accordance with Strata Bylaws and golf club policies.

The use of power carts on the Golf Links is strictly limited to individuals in possession of a valid driver's license. All power cart users must observe the guidelines and rules as set forth by the management.

#### **17. MERCHANDISE SALES**

The Golf Shop has the sole right to sell sports equipment and clothing on the Club's premises.

#### **18. PRACTICE**

Practice must be confined to the designated areas, which are the practice fairway and practice putting greens. Practice must not take place on any part of the golf course.

#### **19. RECOVERY OF LAKE BALLS**

Retrieval of your own ball is permitted, however golf ball removal from water hazards in quantities is not permitted.

The exclusive right to recovery of golf balls from water hazards is granted to the Management. Golf balls in all water hazards belong to Rivershore Estates and Golf Links (Strata Corporation K353).

#### **20. STARTING TIME BOOKING PROCEDURES**

Members are allowed to book tee times, seven (7) days in advance, beginning at 6:00 AM or later depending on Golf Shop seasonal hours.

These tee times are booked through the online booking function on our website or through the Golf Shop, in person or by phone. The procedure in the Golf Shop will be to take one request from the phone, person and so on, until all requests have been addressed.

Members will be allowed to book two (2) tee times per request with the Golf Shop for play any day of the week.

Members will be allowed up to three (3) guests at any time.

**A reminder that the privilege of tee time booking comes with the responsibility and consideration for others by phoning the Golf Shop, at the earliest, of any changes or cancellations to your booking.**

### **ADVANCE BOOKING POLICY**

On a daily basis a maximum of tee times may be booked in advance (more than seven days) by visiting Green Fee players. These Advance Bookings are to the benefit of the Club and can only be made through the General Manager.

### **21. ETIQUETTE / SAFETY**

To help make everyone's game enjoyable all Members and guests are required to adhere to the etiquette and safety rules on the golf course.

Members and guests must **RAKE ALL BUNKERS, REPAIR ALL BALL MARKS and SAND ALL DIVOT HOLES.** Bunker rakes should be left at the bunker. Please respect private property.

### **22. STARTING PLAY**

**All golfers are to register with the Golf Shop before commencing play.**

The Golf Shop staff is instructed to team up singles and twosomes into foursomes to facilitate uniform play during busy hours. All play must commence from the first tee unless permission has been received from the Golf Shop staff. Groups greater than four players are prohibited, except by special Permission of the General Manager.



### 23. GOLFING RESTRICTED PRIVILEGE HOURS

Times may vary due to course opening time for weather etc, please confirm times with the pro shop or the appropriate captain.

		FIRST TEE APRIL, MAY , SEPTEMBER	JUNE, JULY, AUGUST
Tuesdays	Ladies Day	9:00 am	8:30 am
	Juniors	4:30 pm	5:30 pm
Wednesdays	Sr. Men	9:00 am	9:00 am
	Business Ladies	2:00 - 3:30 pm 4:45 - 5:15 pm	2:00 - 3:30 pm 4:45 - 5:15 pm
Thursdays	Senior Ladies	9:00 - 9:30 am	9:00 - 9:30 am
	Men's Night	10:30 - 6:00 pm	10:30 - 6:00 pm

**NOTE:** Management reserves the right to alter restrictions for approved tournaments and events.

**CHECK THE CALENDER OF EVENTS** for more information regarding tournaments and approximate dates for greens and fairway aeration.

### 24. COMPETITIONS AND TOURNAMENTS

All major tournaments and competitions must be approved by the General Manager.

### 25. SPECIAL EVENTS (Weddings, etc.)

When a special event is scheduled, the restaurant and the upstairs patio and lounge may be closed to Members and guests. Other Clubhouse areas – such as the locker rooms and Links Room, will be available to Members and guests.

Special events must be approved by the General Manager.

### 26. HANDICAPS

“A Golf Canada Handicap Factor is used to indicate a measurement of a players’ potential scoring ability on a course of standard playing difficulty.”

Members are expected to maintain an accurate, up-to-date handicap record.

All acceptable scores, as follows, must be posted: adjusted gross scores from all courses with Golf Canada or USGA Course and Slope ratings, or equivalent, made during their active seasons, at home, away, or out of the country.

Scores in both Match play and Stroke play, including multi-ball or team competitions in which players may not have completed one or more holes.

If 13 or more holes are played, the player must post an 18-hole score. If 7 to 12 holes are played, the player must post a 9-holescore. In either case, scores for non-played holes are recorded as par plus any handicap stroke the player is entitled to receive on the non-played holes.

Players who do not post their scores correctly (in accordance with the Golf Canada handicap manual) may, for failure to do so, have either their handicap lowered when competing in match/stroke play, or raised where the handicap is the means of qualifying for a competition. Players may also be ruled ineligible for Club tournaments.

All members must belong to the British Columbia Golf and Golf Canada and pay the prescribed Association fee in order to be entered in the Handicap computer.

The Captains of each division are responsible for maintaining the integrity of the Handicap system. Any irregularities will be referred to and dealt with by the HANDICAP COMMITTEE.

## **27. MEMBER'S AND OTHER PERSON'S RESPONSIBILITIES**

Members are at all times responsible for all damages ensuing from improper or negligent use of rental carts or other equipment.

Members and other persons are responsible for damage to private residential property, which surrounds the golf course. Insurance coverage for public liability, property damage and loss while on the Club's property or premises is the responsibility of Members or other persons. Members are advised to ensure that insurance coverage is provided by their personal policies.

## **28. DRESS CODES**

Members and guests must adhere to the Club dress code. The spirit of our dress code is that "Golf Sportswear" is considered minimum attire.

NOTE: Tops with front and/or back logoed designs not relating golf (e.g. Hockey, football jerseys) are unacceptable.

### **MEN'S DRESS CODE:**

Shirts, trousers or tailored shorts, and shoes are to be worn on the Golf Links, practice areas, putting green and in the Clubhouse. Attire must conform to the following criteria:

1. Shirts must have sleeves.
2. Shorts are to be tailored, have hemmed square bottoms, and pockets.  
*Jogging shorts, athletic shorts and similar shorts are not permitted.*
3. Denim trousers/slacks must be tailored. *Sweat suits or sweat pants and cut offs are not permitted.*

## **LADIES' DRESS CODE:**

Skirts, slacks, or tailored shorts, and shirts and shoes are to be worn on the Golf Links, practice areas, putting greens and in the Clubhouse. Attire must conform to the following criteria.

1. Shirts are to be appropriate golf attire. Sleeveless and or collarless tops are permitted provided the neckline hugs the neck. *Tank tops, halter tops, tee shirts with bare midriffs are not permitted.*
2. Shorts are to be tailored. *Jogging shorts, athletic shorts and similar shorts are not permitted.*
3. Denim trousers/slacks must be tailored. *Sweat suits or sweat suit pants and cut-offs are not permitted.*

**The Club staff is instructed to administer these rules  
and are empowered to refuse play.**

## **4. MEMBER'S GUESTS**

Members are entitled to accompany up to three (3) guests upon payment of the accompanied guest fee. A Member wishing to introduce and accompany more than the allowed number of three (3) may do so only upon authorization from the General Manager.

## **5. CLUBHOUSE FUNCTION ROOMS**

Approval of the General Manager must be secured in advance for the private use of any facility at the Club.

## **6. PETS**

Pets (including dogs) are not permitted on the golf course and/or premises other than CNIB required. The Superintendent's dog is a non-paid employee of the Club, for bird control and is not subject to this rule.

## **7. STAFF WORK PLACE**

Members are not permitted access to the areas of staff work including, but not limited to, the kitchen, administration offices, and maintenance areas.

## **8. RULES OF GOLF**

The Rules of Golf, as published by the Royal Canadian Golf Association apply. Local rules may be noted on the Club scorecard and/or posted on the Club notice boards. Players should acquaint themselves with these local rules.

## **9. ENFORCEMENT**

The personnel of Rivershore Golf Links have responsibility and authority to enforce all Golf Club policies, rules and regulations. Breaches should be reported in writing to the General Manager.

## **10. RECIPROCALs – Zone 2**

The majority of Zone 2 clubs offer a special rate to members of other Member clubs. Apply for this rate when making your reservation and have your British Columbia Golf card with you upon arrival. Failure to comply/adhere to the reciprocal club's rules and regulations and/or conduct deemed improper or likely to endanger the good reputation of the Club may result in a fine, suspension or expulsion from the home club.

## **11. SISTER CLUBS**

FULL PLAY MEMBERS, of the Rivershore Estates and Golf Links, are entitled to take advantage of our “Sister Clubs” preferred Green Fee Rates at various Clubs within B.C. and Alberta. Participating clubs are posted in Locker Rooms, Office and Golf Shop. Please see the Head Golf Professional for further information and booking protocol regarding this unique privilege.

## **PACE OF PLAY**

**A group’s ‘PACE OF PLAY’ determines priority on the course.**

Slower groups are to allow faster groups to play through.

A foursome should expect to complete 18 holes at Rivershore in 4 hours 15 minutes or less.

The first two hours of tee times each day requires a pace of play of 4 hours or less.

**It is your GROUP’S responsibility to keep up to the group in front.**

Members and Guests who are playing beyond the pace of play guidelines may be subjected to the following conditions.

- i. First Notice- a warning, the player(s) are reminded of the pace of play guidelines.**
- ii. Second Notice - player(s) are moved to forward tees or moved to the tee just behind of the group in front.**

Members are responsible for their guest’s pace of play.

## **RIVERSHORE JUNIOR PROGRAM**

There is a lot of exciting things happening this year with the junior golf program. Starting early in the season spring tune-up instruction sessions will be held, followed by the regular Tuesday night junior schedule.

Be sure to sign up for Junior Club Championship, Jr./Adult, Pro/Jr. Team trial and City Championship.

Any information as well as Private lessons or club fittings are available by contacting the Golf Shop at 250-573-4622.

We look forward to seeing the Juniors on the links. Please read Newsletters for continuing updates.

### **TEE TIME RESTRICTIONS:**

Junior Members are permitted to tee off:

Weekends/Holidays after 1:00 pm only.

Weekdays - anytime.

**All juniors are required to conduct themselves in a way consistent with the Rivershore Code of Conduct and Dress codes, and with respect and politeness to all other players and staff.**

## **RIVERSHORE JUNIOR PROGRAM**

The program is designed to introduce girls and boys to the game of golf, as well as develop experienced junior players. Basic instruction in all aspects of the game is given in group clinic setting. Limited individual instruction is provided by Golf Professional staff. Juniors are also introduced to the rules, etiquette and general play of the game.

The junior golf program at Rivershore places a strong emphasis on fun as well as ensuring young golfers' progressively advance their skills and abilities. Junior nights will be every Tuesday night excluding holidays or when conflicting with major events.

A schedule of events will be available and presented at the beginning of the Season and will include competitions and clinics. Some of the competitions will include Jr./Adult, Club Championship and Pro/Jr. team.

Any information as well as Private Lessons or club fittings are available by contacting the Golf Shop at 250-573-4622.

## **RIVERSHORE ESTATES & GOLF LINKS**

*Rivershore truly is a golfer's paradise ...  
experience the legend!*