

RIVERSHORE GOLF LINKS UPDATE MAY 19, 2020

First, we would like to thank everyone for your continuous and unwavering support throughout this uncertain time as we have patiently waited to re-open our doors to our members and guests. With that being said, **we are excited to announce that we will be open for dine-in service effective Tuesday, May 19th.**

As we are all working towards what the “new normal” looks like, we are happy to answer any questions and concerns you may have along the way. We kindly ask that you are patient and kind to the staff as we are all working hard to protect the health and safety of both the customers and our team.

Booking a reservation by calling the Keekwillie Restaurant at (250)-537-4622 ext. 208 is strongly recommended, reservations received by e-mail and/or voicemail will not be accepted.

We will be doing a “soft start” where we will have a capacity of 50 people within our restaurant, while strongly encouraging customers to sit outdoors on our patio. We will be slowly increasing this number as we feel appropriate until we reach a maximum of 50% capacity. There will be an updated notice posted on the front door with how many guests we will allow in the restaurant for anyone who wishes to know.

Hours of Operation

Tuesday, May 19th: 11:00 - 6:00

Wednesday, May 20th: 11:00 - 6:00

Hours of operation beginning Thursday, May 21st:

Monday: 11:00 - 7:30

Tuesday: 11:00 - 7:30

Wednesday: 11:00- 7:30

Thursday: 11:00 - 9:00

Friday: 11:00 - 9:00

Saturday: 10:00 - 8:00

Sunday: 10:00- 7:30

The following policies outlined by Work Safe BC will be observed:

- We will have a maximum of 6 people in one party
- All tables are set-up at least 6 feet apart
- Use of the patio is strongly encouraged
- Tables, chairs and all touch points throughout the Clubhouse will be sanitized/disinfected regularly
- All menus will be single use
- We will continue to do take-out food and drinks

You can find the Work Safe BC guidelines online by googling “[COVID-19 Safety Plan - Work Safe BC](#)”. We will also have all the Work Safe BC guidelines posted on our website, as well as posted at the entrance of the clubhouse if you have any additional questions.

Sincerely,

Kelsey Altwater
Keekwillie Restaurant

Rivershore Golf Links Update - May 14, 2020

Continued thanks to all of our Members and Guests for their continued support of the provisions we have in place to keep our course open and golfers safe during these times.

COVID-19 UPDATE:

Please remember that we are still currently operating under Stage 1 - of the Covid-19 Plan. Over the past week we have noticed numerous members and guests acting very relaxed with the operating procedures. Social Distancing of 2 metres from all other people continues to be MANDATORY. High fives, elbow bumps and handshakes are NOT permitted. We have increased the frequency of our course marshal moving forward and any infractions will not be tolerated. Golfers not adhering to the guidelines will be asked to leave. We have to be firm on this, non-adherence could result in a closure of the facility.

Keekwillie:

The BC Government has suggested that we might be able to open the Keekwillie Restaurant for dining in soon, but we are not there yet. We are currently waiting from direction from WorkSafeBC on how we can proceed. When we get our directions we will attempt to work quickly to follow the guidelines and get the dining area re-opened. The timelines are currently out of our control, but we will be ready when able.

On-Course Washrooms:

Unfortunately as of May 14 (today) we have had to temporarily close our on-course washroom due to a mis-functioning pump. As soon as we can fix the pump, we will re-open the facilities.

Member Referrals:

We would like to thank all of our current members that took advantage of our refer a member program. We had 42 members refer members to Rivershore and for that we thank you. Your referral credit of \$100 per member has been placed on your account for you to spend in the golf shop or the restaurant.

Member Rewards Passes:

Just a reminder for those members that paid their 2020 dues before the December deadline your Member Rewards Golf Passes are ready and available to pick up in the golf shop.

In Memoriam:

We are sorry to share the news of the passing of a charter Rivershore Member, Larry MacKenzie. Larry and his wife Donna lived next to the 4th fairway for over 30 years. Our thoughts and prayer are with Larry's family at this time.

Thanks in advance for your continued cooperation,

Rivershore Golf Links Update - May 2, 2020

Continued thanks to all of our Members and Guests for their continued support of the provisions we have in place to keep our course open and golfers safe during these times.

Tee Times:

Beginning Monday May 4, the first tee time will be 7:30am

Beginning Monday May 18, the first tee time will be 7am

Driving Range:

Due to player safety will have removed the mats the practice area. For everybody's safety it is important to conduct your warmup session to the designated practice stalls. It is also important to make sure you are not hitting golf balls over the back end of the net or onto the driveway. Please adjust your club selection appropriately.

Parking Lot Gatherings:

Are not acceptable at this time. We kindly ask all golfers that when they have completed their rounds to leave the property in a timely fashion.

World Handicap System:

Starting with the 2020 Golf Season, Golf Canada has adopted the new World Handicap System. This has meant a change in stroke holes for Rivershore. The new scorecards in the Proshop have the new correct stroke holes. If you are looking for more detailed information about the new system please refer to the Golf Canada

Website: www.golfcanada.ca/handicapping

Two Important reminders for Rivershore Golfers

(i) It is important to enter handicap scores on the same day as played. There is a new part of the handicap system which can correct differentials for difficult playing conditions.

(ii) An 18 hole score can only be entered if the player completes 14 holes a change from 13 holes in past years.

In Memorandum:

We are sorry to hear the passing of longtime Rivershore Member, Lou Dubravich. Lou was a very active member here at the club during his playing days and was instrumental in the design of our current Links Room and the Cross Over deck looking over the 18th green. Our thoughts and prayer are with Lou's family at this time.

Thanks in advance for your continued cooperation,
Stay Safe.

Rivershore Golf Links Covid19 Update - April 23, 2020

Continued thanks to all of our Members and Guests for their continued support of the provisions we have in place to keep our course open and golfers safe during these difficult times.

Today we are pleased to announce some changes to operations but we must remember that we need now more than ever to keep with our physical distancing guidelines.

Starting Friday April 24, we are going to open our on course washrooms located on the 6th and 15th tee boxes. With our new cleaning and disinfecting procedures in place, we feel now is the time to try and get the washrooms open. When using these facilities please remember to wash your hands properly, cough into your elbow, don't touch your face, and keep two metres apart from each other.

Secondly, we are opening the grass tee decks on the driving range. Please be aware of your own personal space and the space of others. Hitting areas will be spaced out by two metres. Please make sure your warm up sessions are brief. Long practice sessions are only allowed during non-peak times in the late afternoon or evenings. The range will close early on Sundays and Wednesdays for turf maintenance.

We have noticed quite a few golfers continuing their habit of spitting on the golf course. It is best practice for all players to refrain from doing this on the course at all times. Everybody's personal health and safety is most important to us at this time.

Thanks in advance for your continued cooperation,
Stay Safe.

Rivershore Golf Links Covid19 Update - April 10, 2020

First, I would like to wish everybody a safe and happy Easter Weekend.

Continued thanks to all of our Members and Guests for their continued support of the provisions we have in place to keep our course open and golfers safe during these difficult times.

In an effort to help control our tee sheet we will continue to not take on-line bookings. We are hoping this is a temporary hiccup and hope to have this changed soon.

With the forecast looking great for this weekend we again are stressing the need for players not to arrive to the course more than 15 minutes prior to their tee time. We would also like to ask that all players do not gather in any areas at the course after their

completed rounds. The range will continue to remain open, but we are asking players to just warm up quickly on the range before their tee time instead of long practice sessions.

The on-course washrooms will also be shut down temporarily. We will keep the washrooms open in the clubhouse and we will continue to make sure those facilities are thoroughly cleaned and disinfected.

Thanks in advance for your continued cooperation,
Stay Safe.

Rivershore Golf Links Covid19 Update - April 2, 2020

We would once again like to thank all of our Members and Guests for their continued support of the provisions we have in place to keep our course open and golfers safe during these difficult times.

Starting immediately, after a request from Interior Health as a result of a complaint - we are having to limit the number of golfers at our facility at any one time.

To help us control the numbers and space our tee times appropriately, we have temporarily shut off the on-line tee time booking system. We are still taking bookings 7 days in advance but all bookings will have to be made over the phone or in person.

In addition, we are asking players not to arrive to the course more than 15 minutes prior to their tee time. For the time being, the range will continue to remain open, but are asking players to just warm up quickly on the range before their tee time instead of long practice sessions.

The on- course washrooms will also be shut down temporarily. We will keep the washrooms open in the clubhouse and we will continue to make sure those facilities are thoroughly cleaned and disinfected.

Thanks in advance for your continued cooperation,
Stay Safe.

Notice to Owners, Members and Patrons

Strata Corporation KAS-353

COVID - 19 Response

March 23, 2020

As we are all aware the COVID-19 crisis is having a profound impact on our modern daily routines and adjustments are required during this heightened period. Recognizing that the crisis is evolving at a very fast pace with changes occurring daily, the Strata Corporation is attempting to stay current with new requirements being released by the BC Provincial Health Officer and Federal authorities. This **Notice** will inform owners, members and patrons of the steps being taken by the Strata Corporation during this stressful period.

At the March 2020 Strata Council meeting, Council agreed that Rivershore Golf Links will **continue operations** under conditions set forth by authorities or until otherwise told by authorities. Many innovations have been implemented to adhere to the present recommended social-distancing strategy and potential unintended contact with COVID 19 that could impact staff and patrons. The continued health and safety of staff and patrons remains our priority as Golf Operations looks to remain in business.

Golf Operations

General Steps

In the Clubhouse and Pro Shop increased sanitation has been implemented for areas with "high touch" potential such as washrooms, counters, merchandise, golf carts, etc. Business transactions are being conducted without cash. Social-distancing is practiced throughout the operation by both staff and patrons. Increased communication to staff, members and patrons about expected behavior is being conducted through staff meetings and notifications. If you are aware of an owner or member **not on an electronic** circulation list now is the time for them to reconsider that status.

Golf Course

On the golf course, those elements that may have the unintended transfer of COVID- 19 such as flags are now to remain in the cup; a foam ring has reduced the depth of the cup so that ball retrieval does not require the touching of the cup. Ball washers, bunker rakes and sand containers have been removed from the Course, driving range stall separation has been expanded to meet the social distancing recommendation, golf carts are being cleaned before and after use, single cart occupancy is an option for patrons and while schools are closed, kids under the age of twelve **play free** with an accompanying playing adult.

Golfers are asked to **celebrate** their round with a foot or elbow tap instead of the traditional handshake. **Practicing social-distancing** at the range, on practice and chipping greens, on the tee box, while walking down the fairway, while searching for lost balls and on the greens **is mandatory**; a course Marshall will be touring the course to observe for compliance.

Restaurant

As mandated by the BC Public Health Officer, restaurant services have been reduced to **take-out only** effective Saturday March 21, 2020 until further notice. Menus will be posted on a variety of electronic sites - Rivershore website, Rivershore app, Facebook etc. In conjunction with our restaurant staff the Sunshine Committee will assist with a "**Meals on Wheels**" initiative through a limited trial for the community to determine its viability. **Frozen meals** will be available to owners who want to take a break from meal preparation. For more information please **contact** Marg Marshall at 250-573-2093

Pro Shop

The number of patrons in the Pro Shop at any one time will be restricted to ensure social distancing norms can be practiced.

On Course Services

Authorities have **suspended** our Primary Liquor Licence permit held by Golf Operations. This order means that there will be **no on-course beverage cart sales** of alcohol through the mobile carts. The Provincial Government announced that sale of alcohol with take-out orders is permitted until July 15, 2020.

Washroom service at the sixth and fifteenth tee boxes **has returned** to the course due to the efforts of a small group of dedicated volunteers who have been working on this project over the winter months. The exterior elements of the building are nearing completion with the landscaping next on the agenda. Many thanks to the efforts of the volunteers. Staff will be disinfecting the **"touch surfaces"** once per hour and those using the facilities are asked **to use** the available disinfection materials to wipe down the sink handles and door handles after use. A waste paper bin **will be located** outside the door to deposit your paper towel. As a reminder, **proper hand washing** is highly recommended.

Other Expectations

Effective immediately a single occupancy golf cart policy is in effect except for household members; government documentation will be required as proof.

Returning travelers playing privileges are suspended until they have self-isolated for 14 days upon their return or **can demonstrate** that they have **tested negative** for COVID -19.

Other topics

Golf Course Access

Unfortunately, Council is observing reoccurring behavior on the golf course seeing owners and dog walkers mixing with golf operations creating unsafe conditions for walkers, employees and patrons. Until further notice, the golf course **is closed** to all non-golfers from 7am to 8pm **effective immediately**.

Water and Sewer Services

The heighten need for increased personal hygiene will have changed the approach taken to disinfect your person and home. Owners are reminded that solids in the sewer system **are prohibited** as they will create future issues that will be **very costly** to remedy. Please **do not flush** wipes down the toilet along with any other items that are not toilet paper or those floaties.

Snow Birds

Many owners and members have or will be returning from winter vacations outside Canada. Please **take seriously** the recommendation from the BC Public Health Officer and Federal authorities to practice self-isolation for 14 days upon your return to Canada. Self-isolation has been proven to assist in impacting the spread of COVID-19. The Pro Shop **will be monitoring** for members who have returned to Canada from travel to assist in minimizing the potential impact of contact while golfing at Rivershore; noted such members are suspended from play. This step will assist in allowing the business to remain open.

In the Community

As our fellow neighbors return from their winter vacation, please consider **your role** in assisting them to self-isolate for the 14 days upon their return. Now is the time for the community **to support** those who are taking personal action to protect themselves and assisting with curbing the spread of COVID - 19. Please **reach out** where necessary; **check-in** with neighbors to see how they are doing in particular those who live alone or have known underlying illness; consider helping by **minimizing** trips to town for groceries and other essentials by offering to shop for your neighbors and friends. The Sunshine Committee

continues with the Rivershore Welcome Bags, Comfort cookies & cards, and the Kid's Birthday Club bring a sense of caring and community to Rivershore in these trying times.

Organic Pit

Although not a direct impact from COVID - 19, it is likely that many owners will be out in this wonderful weather gardening and cleaning up their yards after the winter. It has **been observed** that owners continue to dump non-organic materials in the Pit. Dumping of in particular plastics or any non-organic materials in the Pit is **prohibited**. Council asks that owners respect this requirement before the privilege of our close dump site becomes a lost service due to a lack of adherence to this necessity. For new owners who need **the code** to the lock, please just ask a Council member for the combination.

Council thanks owners, members and patrons for **their action** on **the requests** in this Notification.

Yours truly

Rick Sommer
President